

## **General Comments (in random order)**

"Matt was very helpful in changing our order when needed and had some useful suggestions for us. The finished product was beyond our expectations and really wowed our guests. They ended up creating a canopy of lanterns over the alter which really enhanced the look of the venue and made the ceremony area stand out. The set up and take down of the products was efficient and friendly. They were excellent and I would highly recommend them to any future couples."

Mrs Eleanor Stenson (Cooke)

"This company were brilliant. They came exactly when they said they would, dressed the room beautifully, they were prompt and professional and nothing was too much trouble. All the guests commented on the effect they had created."

Anonymous

"Very straightforward no hassle called booked n delivered no stress for me or worrying responded to my emails within 24 hours, very professional"

Mrs Hayley Wheatley

"My husband and I were over the moon with the lighting and decorations that wedding venue lighting provided. They set up quickly however they didn't compromise on the quality. Everyone mentioned how lovely the room had been decorated. They listened to what we wanted and was able to offer friendly and knowledgable advice. They were amazing value for money and have recommended them to all my friends and family currently planning a wedding. A really good company to have working on your wedding." Mrs Libby Scurrell-wright (Scurrell)

"Wedding venue lighting were brilliant every step of the way. From the initial consultation right through to ensuring my brother in law knew how to operate the equipment we hired the service was second to none. We were very pleased with the equipment supplied and the price was very reasonable, they are a true asset to the industry and deserve all the success in the future."

Mr Nick Cremona

"We used the Wedding Venue Lighting as it was exactly what we were after. We had planned to buy our own fairy lights and decorate the barn by ourselves as well as add our own Chinese multi-coloured lanterns on it, but we didn't realise how difficult it would have been to achieve the look we were after without having the tall ladder/equipment. When we saw the lights already installed at a wedding the weekend before ours we had made the decision to use them as it looked fantastic!"

**Mrs Michelle Gracias** 

"Matt and the team at wedding venue lighting were absolutely amazing. Each to reach and



get hold off, answered all my questions and queries with ease up to the run up of our big day. Stayed in contact with us about the equipment we hired, reassured us during the time from booking to our wedding. The love letters and uplights really made a difference to our reception. It made it pop, every guest complimented on them, they're really amazing. Can't compliment them enough."

Mrs Sarah Penrose (Hadley)

"Wedding venue lighting supplied us with fairy lights and the light up love heart we left it very last minute to confirm timings with them as we decided we wanted the props to arrive during the meal so it would transfer the room from day to night. Wedding venue lighting rearranged there plans and timings so they could do this for us."

Mrs Kim Jenkins(walker)

"I was extremely happy to use Wedding Venue Lighting I'd decided to do all the wedding planning myself and it was very easy to work with them to discuss possibilities, dates times and products. Would happily recommend them to anyone considering for the planning of their event. Good communications, prices, products and ultimately timely set up and take away."

**Mr Marc Towers** 

"Wedding Venue Lighting were extremely efficient. They responded to my initial inquiry quickly and were able to answer a particular query which helped me decide upon the item I wanted for my wedding. They processed my request promptly, contacted me prior to my wedding to reconfirm arrangements and ensured everything was in place at the venue, as promised, at the specified time. A professional service from a professional company."

Mrs Lorraine Stewart (Williams)

"Very professional with excellent service"

Mrs Michelle Pratt

"Amazing service. We had to change our wedding plans with 3 weeks to go due to the floods in York. Our previous venue didnt require lighting whereas the new one did. The service was second to none, installation was brilliant and the end product was exactly what we wanted. The take down to arranged with the venue leaving us carefree. This could not have gone any smoother AND with such little notice."

**Mr Samuel Williams** 

"They was really helpful and I was really happy with there service. Did everything on the ay they promised. I also changed my mind about something nearly last minute and they made sure it was all changed for me."

**Mrs Brigid Peat** 

"What an amazing touch for a special day they set it up perfectly thank you"



#### Mrs Vanessa Jackson

"We were really impressed with the entire service we received, from enquiry to clear down. The lighting was amazing and made literally made the venue, it was exactly what we were looking for. I have to say I was most impressed by the team on the day. The guys were lovely, they cracked on with putting up the lights and got them up in no time at all. They were really friendly and didn't ask for anything at all. One second we were saying hi and the next the lights were up! very impressed!"

Mrs Emily Walton (McCann)

"Most amazing dance floor and I'm so glad they recommended black as it make the venue look amazing x"

Mrs Danielle Pearson (Manning)

"we're brilliant from start to finish, and the end result was much better than I even thought it would be"

Mrs emma johnson (mccluskey)

"Floor looked amazing at my wedding, everyone commented on how fab it looked. They set the floor up really quick, no problems at all. If you want your wedding to look different you need to purchase this"

Mrs Katie Wilkinson (edwards)

"When booking our wedding venue i knew that I wanted some kind of lighting. I really liked the LOVE letters. I was recommended by a family friend to get in touch with Wedding Venue Lighting. The staff were so friendly and helpful. They suggested the Mr & Mrs lights. I then looked on their website at these and they were perfect. They lit the whole room and made it look even more beautiful. All of our guests commented how nice they were. Matt and his team kept in touch with me from the day I booked"

Mrs Donna Colborn

"we knew we wanted fairy lights as it sets off the already beautiful room so well the lanterns finished off the look and wedding venue lighting were so helpful and quick at booking it all for us, they were confident with the venue and everything was put up and taken away without us even knowing. all our paperwork was posted to us which was great and if I had any questions they responded straight away, thank you for our perfect day everyone loved the decorations!!!"

**Mrs Frances Rutherford (Mawson)** 

"Seamlessly everything was perfect! We couldn't have wished for more!" Mrs Kayleigh Audsley

"Excellent service. Polite, professional and efficient both via email and in person. They were



so good that we barely noticed them arrive or return to pick up the items at the end of the night. Perfect backdrop for our wedding - transformed a dull and expressionless room into a magical wedding venue full of heart and warmth. We would definitely recommend them and hope that you award them with top billing! They deserve it!"

Mrs Gemma Scott

"Stress free service!"
Mr Samuel Blake

"Professional, approachable, and would definitely recommend!!!"

Mrs April Jones (Scargill)

"Wedding venue lighting are amazing and I would definitely recommend to everyone our wedding day was amazing thank you all for helping us make our wedding so special"

Mrs Claire Gregory. (Bennett)

"We felt quite apprehensive about booking the festoon lights as the room hadn't had them in before and we were unsure if it'd work- the hall looked amazing. The service was great-they came and set the lights up in the morning and took them down early hours the next day after the party finished. The payment process was easy. The lights really added that final touch to our wedding and really helped to create a cosy atmosphere in such a huge room. I would really recommend the festoon lights!"

Mrs Rosemary Raper (Hoggart)

"Really helped me decide what I needed for the venue and helped me create exactly what I wanted. I had a rainbow wedding so wasn't sure how to light the venue or what would look best. They gave me a range of options and helped me figure out what would work best."

Mrs lianne Jenkins (morrison)

"Great service from all at WVL. Easy for them to understand our requirements and exceptionally delivered. perfect service."

Mr Martin Bailey

"They went above and beyond, helped hang all my extra decorations for free. Put extra lighting down the staircases and outside. I could not recommend enough. Came a day early to help me. Deserve an award."

Mrs Aimee Riley

"We were really pleased with the service and the end result from Wedding Venue Lighting. The lighting was installed with great ease and the venue was immediately transformed. Would definitely recommend this service to others. Thank you very much."

Mrs Anna Kinninmont



"Execellent service and products. The giant light up love letters made such an incredible impact at the entrance to the hall, and provided everyone with a great photo opportunity. Some of our favourite photos are with these as the back drop."

Mrs Abby Roberts (Davies)

"From start to finish we received excellent service. Everything was very professional. Anything we asked for was dealt with quickly and efficiently. Brilliant."

Mrs Sharon Torr Hinchliffe

"Amazing company - do exactly as they say they will and in record time - will recommend to everyone we know"

Mrs Natalie Potter

"Fab from start to finish. Great price, Matt offered me help with ideas on what i could do with the space we had. Matt and his team worked exceptionally well with the restricted time, space and access they had to the venue. Very happy bride and groom, made such a difference to the feel of the evening reception!"

Mrs Nicola Whitelam (Kime)

"Absolutely brilliant service from beginning to end! Very professional, arrived on time and put the lights up with no fuss!"

Mrs Christy Beeston (Owen)

"Wedding Venue Lighting did a superb job of supplying lighting for our wedding. Our venue was a total blank canvas and the lighting absolutely transformed the venue. They set up, as requested, two days before our wedding at no extra cost and had it all taken down and cleared away very promptly the next day. A first class service at a very reasonable price."

Mrs Emily Hannity

"Everything arrived on time and was set up without once needing any help from us we just opened the doors to the night venue and everything was done and all collected with no problems"

Mrs Hannah Ford (dunne)

"I was very happy with the service I received."

Mrs Kathleen Ranga (Wetzel)

"Beautiful set up for my wedding. The venue looked stunning and so many positive comments from guests. Friendly staff. Only flaws were communication- took a while to hear a response, and website is a little tricky to navigate. Neither of these points impacted my big day but improvements would make the service flawless."

Anonymous



"Very professional, installed with ease and taken away with care, a good addition to any wedding"

Mr Ben Jones

"Very professional service, they provided information promptly, returned calls and were friendly and polite. The service was as excellent, they knew what to do and got on with it as agreed. Very pleased with the service they provided which was as described. They did exactly what was agreed in a very professional manner."

Mrs Karen Barker

"From start to finish they were excellent made everything easy and didnt have to worry about a thing didnt even see them on the day which was perfect."

Mr michael pearce

"I was thrilled with the service and value for money of wedding venue lighting; they were really simple and straightforward to deal with them which is a god send when you are juggling what feels like 1000s of suppliers and ideas. The lighting was stunning! Totally transformed our venue. We were amazed by how seamless the service was."

Miss Camilla Buck

"An amazing service! The lighting really made my venue look magical and had a lot of compliments from our guests. The whole booking process was easy and stress free. Great wedding lighting provider."

Mrs Rachael Convery (Lane)

"These guys did exactly what we asked and even provided more lights than we had paid for as they had them available and thought it would be nice for us. Delivered exactly on time and installed them with the minimum amount of fuss and then came at 3am to remove them from the venue for a different wedding the next day! Fantastic service all round."

Mr James Naylor

"We booked a flower wall and lighting for our wedding and even though the motorway had been closed he got to us and worked later than expected to make sure everything was in place and it was exactly what we wanted it looked beautiful."

Mrs Brogan Harker

"Very professional reliable, amazing photos and customer service."

Mrs Laura Marshall (Maxon)

"Absolutely cannot fault wedding venue lighting for everything they did to make our wedding amazing! From the beautiful starlight backdrop for our vows to all the uplighting, fab Mr and Mrs letters and stunning dance floor it was all incredible and perfectly placed! Fab service and so easy from start to finish"



## Mrs Kayleigh Taylor (Macdonald)

"Choosing Wedding Venue Lighting as our main supplier of or lighting, decor and so much more, turned out to be the best decision we made during the entire planning of our wedding. The modern LED dance floor stood out as simply amazing. The selfie photo mirror took high quality photos and was such a unique attraction for our guests, they simply couldn't get enough of it! All of the work was carried out to the highest standard and all of the staff truly went the extra mile to make our day perfect!"

Mr Gareth Wood

"The service was absolutely outstanding, great communication, friendly and helpful staff and the product just put that finishing touch the venue needed in place. The owner was also so helpful in arranging other aspects of the day (such as chairs for the venue) which I had been struggling to find a supplier for."

Mr Tristram Young-Blakelock

"Friendly and efficient service. Booked at quite late notice but wasn't a problem. Really happy with the end effect."

Ms Angela Kee

"Matt was amazingly helpful peior tothe wedding, arrived on time at the venue to set up and collected the items promptly the next day. The white starlight backdrops and cake table surround turned the venue from a standard conference centre to a wedding venue and the black starlight backdrop and black illuminated dance floor looked amazing and drew many compliments from our guests."

**Anonymous** 

"Matt was fantastic. They came early and spent hours putting drapes around our reception room to turn it from a golf club into a beautiful wedding room. They even came back before our evening reception to take down a curtain to make it bigger for our evening do." Mrs Richmal Hanson (Carr)

"Our wedding venue, Sandburn Hall, is a stunning building. Wedding Venue Lighting provided the most beautiful decorations to enhance every feature of the room. The fairy lights were positioned to give a delicate sparkle during the day & then an unexpectedly magical effect in the evening. The lanterns were hung expertly in our chosen colours and WVL also hung the bunting I had made myself. They were helpful & courteous at all times & provided a professional service throughout. Highly recommended."

**Mrs Natalie Crawford** 

"Matt was such a professional. His service was fantastic and met all of our timings and made the whole process of decorating the village hall run smoothly. Thank you." Mr Nick Cleag-Brearton



"By using the services and products of Wedding Venue lighting, it gave our venue a definite wow factor. It looked absolutely stunning and I was so pleased with how it looked. I was slightly worried if it would look how I envisioned it, but I had nothing to worry about. Thankyou for making our great venue into a fairytale venue."

Mrs Debbie Hill

"I first came across Wedding Venue Lighting at an open day at Waterton Park Hotel where I saw the starlight dance floor all set up. The staff were very friendly and helpful. When emailing Wedding Venue Lighting, they were very efficient in responding to me therefore making the booking process simple and stress free, something that every bride will be grateful of. The dance floor was a hit with so many of our guests."

Mrs Jessica Anderson (parsons)

"Fantastic help!"
Mrs Hannah Fletcher (Simpson)

"Communication was very easy and the website was easy to navigate and to see what was available & for how much. First phonecall resulted in ensuring Matt knew exactly what we needed and it was all very easy. Emails exchanged to confirm order, easy payment options including bank transfer. Follow up just before the wedding without prompting to let us know all was well and follow up afterwards to thank us for using them & to wish us all the best. Excellent service, would definitely use them again."

Mrs Clare Sweeney (Johnson)

"Matt was very prompt and professional throughout our communication for the booking and everything went smoothly on the day. The lighting looked wonderful, especially the twinkle backlighting during the evening reception and it was just as I had pictured."

Mrs Louisa Alcock (Yates)



# Why They Booked (in random order)

"Quality products and value for money."

Mrs Jessica Anderson (parsons)

"Because they are outstanding in the work they do 100" Mrs Claire Gregory. (Bennett)

"They were the preferred supplier for our venue." Mrs Eleanor Stenson (Cooke)

"add character to my wedding and so that on an evening the room looked different" Mrs Katie Wilkinson (edwards)

"They had experience of working at our venue so knew what to expect and I didn't feel as though I was being ripped off, very reasonably priced. They were also very flexible in terms of timings for setting up and taking down again."

Mrs Emily Hannity

"Recommended by our wedding venue team and we met them at a wedding fair in September"

Mrs Louisa Alcock (Yates)

"Because I loved the light up love heart and the price for it was reasonable" Mrs Kim Jenkins(walker)

"Because I had a vision of what I wanted and they seemed to be the most professional to fulfil that vision."

Mrs Debbie Hill

"because they had a good website, good reviews, quality products and value for money" Mrs emma johnson (mccluskey)

"Found them online and discovered they had previously provided lighting for the same venue so felt confident the job would be completed with ease and professionalism. Cost of installation was reasonable too."

**Mrs Anna Kinninmont** 

"Got price and professional service."

Mrs Karen Barker

"They responded swiftly and clearly, they offered value for money and the products and flexibility we required."



### Miss Camilla Buck

"They did venue lighting for my sisters wedding and it was so amazing and we knew we wanted this for our wedding too"

Mrs Kayleigh Taylor (Macdonald)

"The prices we're good and when i emailed them to enquire about different options they were very helpful and responded very quickly."

Mrs lianne Jenkins (morrison)

"I have seen a few of the weddings they have supplied and also at Wedding Fayres. Great customer service!"

Mrs Nicola Whitelam (Kime)

"They had exactly what we wanted, answered all our questions and were good value for money. They made no fuss and it made it very easy for us, which makes a change from alot of other wedding service providers that need constant reminders of various details."

Mr James Naylor

"Highly recommended by wedding venue" Mrs April Jones (Scargill)

"Wedding Venue Lighting came highly recommended to us by a member of the Bride's family and we found the whole experience second to none."

Mr. Gareth Wood

"See above"
Mrs Michelle Gracias

"Highly recommended to me and staff were very friendly and helpful and made me feel at ease with the booking."

Mrs Donna Colborn

"Local service and reasonably priced" Mrs Hayley Wheatley

"Provided what I was looking for."

Anonymous

"I found them on the internet not many people do flower walls and the web site looked very professional and when I spoke to them they were really helpful."

Mrs Brogan Harker



"We loved the range of products they offered" Mrs Danielle Pearson (Manning)

"The reviews were excellent amd the website easy on the eye" Mr michael pearce

"They offered all the products we were looking for, were reasonably priced and took away the stress of doing it ourselves."

Mrs Emily Walton (McCann)

"we had seen a photo in the Sandburn hall brochure that was exactly what we wanted as our theme was sunflowers and there was orange, yellow and white hanging lanterns it looked fantastic!!!"

**Mrs Frances Rutherford (Mawson)** 

"Recommendation and trusting website" Mrs Vanessa Jackson

"I wanted a white aisle runner in place at my wedding venue. I did my internet research and from the reviews believed that Wedding Venue Lighting had what I wanted. I wasn't disappointed, this company communicated well, keeping me informed of arrangements which instilled confidence that everything would be in place, and meant there was one thing less to worry about on the run up to a hectic wedding day."

Mrs Lorraine Stewart (Williams)

"Best price for what we wanted" Mrs Hannah Ford (dunne)

"They were local, amazing value for money, had a good and easy to navigate website and were quick to respond when we made contact."

Mrs Libby Scurrell-wright (Scurrell)

"To make my venue look magical! The reviews were also amazing" Mrs Rachael Convery (Lane)

"Recommended by a friend."

Mr Samuel Williams

"Booked them based on recommendations from a friend, would highly recommend to anyone!"

Mrs Christy Beeston (Owen)

"Their great Facebook feedback and excellent pricing."



### **Anonymous**

"We saw an example of their work when we visited Sandburn Hall for a wedding fair and also in the brochure and knew we wanted to use their beautiful decorations for our wedding too."

**Mrs Natalie Crawford** 

"Knowledge, price, helpfulness, efficiency" Mrs Natalie Potter

"Excellent reputation"
Mrs Laura Marshall (Maxon)

"We booked WVL following a wedding fair at the venue a year before our wedding. They we professional and knowledgable about our requirements with great prices."

Mr Martin Bailey

"Wanted a sparkling white dance floor, extra uplighting and also LOVE light signs for our wedding reception. These guys did everything we wanted."

Mrs Clare Sweeney (Johnson)

"Wife wanted the letter, made a great impact in our marquee" Mr Ben Jones

"Close to the venue."
Mrs Kathleen Ranga (Wetzel)

"Excellent reputation. Reasonable prices. Excellent communicators."

Mrs Gemma Scott

"Just what we was looking for."

Mr Nick Clegg-Brearton

"Because we had seen it set up at a wedding show and loved it. The price was good and it was what we wanted."

Mrs Sharon Torr Hinchliffe

"The venue recommended them to me" Mrs Aimee Riley

"I looked to obtain all my wedding products and services from local companies. Once I had identified Wedding Venue Lighting, the price and variety of products was a winner for me."

Mr Marc Towers



"It just make the room extra special for the wedding."

Mrs Michelle Pratt

"Wanted additional atmospheric lighting and this company cane highly recommended" Ms Angela Kee

"They responded to our enquiry, had a lot of experience in their field and made us feel reassured."

**Anonymous** 

"As above, the company were very professional and the price was very reasonable."

Mr Nick Cremona

"Had seen reviews online and herd other people's glowing reviews of how pleasant and easy it was for other bookings to get the bookings completed without any hassle."

Mr Tristram Young-Blakelock

"They were recommended to us by our venue and got back to us quickly with a good quote."

Mrs Richmal Hanson (Carr)

"For our wedding reception, that added extra with a touch of elegance for an amazing price" Mrs Sarah Penrose (Hadley)

"Great products at competative prices. I could get all items hired from one supplier, who delivered, installed and took away all in an efficient and professional manner. I hired the giant light up love letters and a white post box, I initially also ordered fairy lights, but the venue included these and this was knocked off our order with no hesitation or qualms by the company. I would highly recommend Wedding Venue Lighting."

Mrs Abby Roberts (Davies)

"Local and easy to book with."

Mrs Rosemary Raper (Hoggart)

"Our venue recommended and we couldn't be any happier with how everything looked!" Mrs Kayleigh Audsley

"Experience in the industry"
Mr Samuel Blake

"They was helpful and good pricing."

Mrs Brigid Peat

"Saved our day"



Mrs Hannah Fletcher (Simpson)



# **Voter Scores**

Question	Your Score	Average
Ability of your supplier to understand, interpret and realise your vision and ideas.	9.917	9.974
Quality of expertise, advice and guidance received from this supplier.	9.833	9.941
Range and flexibility of options made available to you by this supplier.	9.883	9.965
Quality of customer service and communication received from this supplier.	9.8	9.944
Quality of the finished product or service.	9.967	9.992
Quality of this supplier's web presence (web site, facebook etc).	9.633	9.903
Value for money.	9.8	9.939